

MUNICIPAL ALLIANCE OF INTEGRATED SERVICES, INC.
P. O. Box 8518 Caguas, Puerto Rico 00726-8518

**MINUTES OF THE ORDINARY MEETING
STRATEGIC PLANNING COMMITTEE**

Date : July 16, 2024

Time : 4:06 p.m.

Place: Board Conference Room and via ZOOM Virtual Platform

Present:

1. Mr. Víctor Coriano Reyes
2. Mrs. Vicky Cintrón de Azize
3. Mr. Jorge Colón Colón

Virtual:

1. Eng. Óscar Jiménez Mártir
2. Dr. José M. Romero Vázquez

Excused:

1. Mrs. Zamia Baerga Torres
2. Mr. Arturo Castrodad Rodríguez

Guests:

1. Mr. Eduardo Arroyo
2. Mrs. Ana G. Arias Villasuso
3. Mr. Jaime Meléndez Navarro
4. Mrs. Maribel Soliván Arroyo
5. Mr. Roberto L. Delgado Torres
6. Mrs. Luz C. Jiménez Cortés

I. Welcome

Mr. Víctor Coriano Reyes, Strategic Planning Committee President, welcomes the present and expresses gratitude to the Committee members and guests for their participation in the meeting. He also shares some words as the new Committee President.

II. Reflection

The following reflection thought is presented "The best way to predict the future is creating it."

III. Establishing a Quorum

Eng. Óscar Jiménez Mártir, Strategic Planning Committee Secretary, certifies the necessary quorum to hold the meeting. Four members of the Strategic Planning Committee are participating in the meeting. Mrs. Zamia Baerga Torres and Mr. Arturo Castrodad Rodríguez are excused. The presence of Mrs. Ana G. Arias Villasuso, Mr. Jaime Meléndez Navarro, Mrs. Maribel Soliván Arroyo, Mrs. Luz C. Jiménez Cortés, Mr. Eduardo Arroyo, and Mr. Roberto L. Delgado Torres is acknowledged.

IV. Approval of the Minutes of the Meeting Held on November 8, 2023

Mr. Víctor Coriano Reyes, Strategic Planning Committee President, makes a motion to approve the minutes of the meeting held on November 8, 2023, as circulated. Mr. Jorge A. Colón Colón makes a motion to approve the minutes of the meeting held on November 8,

2023, as circulated. The motion is seconded by Eng. Óscar Jiménez Mártir.

V. New Topics

a. Strategic Plan 2024-2027

Mr. Eduardo Arroyo and Mrs. Ana G. Arias Villasuso made an introduction on the Strategic Plan works done and the meetings held. Mrs. Luz C. Jiménez Cortés presents under the AMSI's Digital Success Initiative the strategic objectives, the rationale, and the project deliverables of "Hacking the Culture," "One AMSI Approach," "Rhythm of the Business," "Microsoft Teams," and "Lifelong Learning Principles". Mr. Jorge Colón Colón recommends, as a part of the Microsoft Teams Initiative, bringing external resources to give trainings.

Mr. Jaime Meléndez Navarro presents under the Technology and Mechanization Initiatives the strategic objectives, the rationale, and the project deliverables of the Sales and Service Strategic Project, Webpage and App, and the Technology Modernization Strategic Project: a unified platform to manage organizational operations. Mrs. Maribel Soliván Arroyo presents under the Finance Strategy the strategic objectives, the rationale, and the project deliverables of the Temporary Employment Services 400-SO Strategic Project, for the Strategic Project to increase the income of the Lyceum in 100% for the Year 2026-2027, and for the strategic objective to increase the income of the Ticket to Work Program in 100%.

Engineer Óscar Jiménez invites to verify and evaluate the first two items in the Ticket to Work Program, as the language used seems to refer to more activities for achieving the rationale.

b. Progress Report on Goals

Mr. Roberto L. Delgado Torres presents the Program Outcomes updated as of June 28, 2024. Mr. Delgado informs that they are in the process of closing the Fiscal Year, but the reports already worked on reflect that 100% of the Second Year of Continuity Funds have been covered.

VI. Other topics

Mr. Jorge Colón Colón informs that he is very happy and proud of AMSI's achievements and congratulates the team for the work done and their commitment. Eng. Óscar Jiménez joins in the congratulations and thanks Mr. Colón for the presentation. Strategy is fundamental to succeed. He urges them to do something graphic in their presentations, not to focus on tactics but on the strategy they are implementing, what is working, and what they have or are going to modify. Engineer Jiménez expresses that is pleased that Mr. Víctor Coriano has taken the reins of the Committee. Dr. José M. Romero Vázquez shares that the Interamerican University is working on courses that can support the strategies presented and is available to collaborate as needed on the topic of artificial intelligence. Mr. Víctor Coriano congratulates the AMSI Collaborators and the members of the Strategic Planning Committee for their participation and the dynamics of the meeting.

VII. Motion to Adjourn

There being no other matters to discuss, the meeting ended at 5:06 p.m., through a motion made by Mr. Jorge L. Colón Colón and seconded by Eng. Óscar Jiménez Mártir.

Approved today, March 25, 2025.


Eng. Óscar Jiménez Mártir
Secretary


Mr. Víctor Coriano Reyes
President